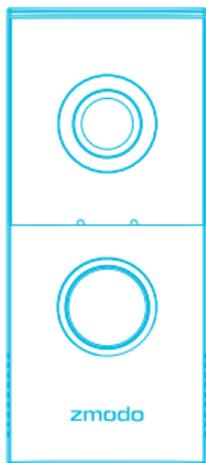


# zmodo™



## Greet Pro

### Quick Start Guide



VER 2.3

# 1 Getting to know your Greet Pro

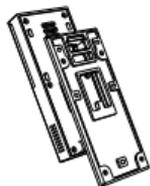
The Greet Pro allows you to answer your door from any location. The Greet Pro is powered by your home's existing mechanical doorbell chime. This quick start guide will help you configure your Greet Pro for initial use. For detailed instructions and troubleshooting, please visit:

[www.zmodo.com/support](http://www.zmodo.com/support)

## What's in the box:



Greet Pro



Mounting Bracket  
(attached)



Power  
Accessory



Screwdriver &  
Interchangeable  
Bit



Masonry  
Drill Bit



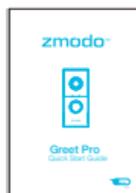
Mounting Screws  
& Anchors (4)



Spare Security  
Screws



Mounting Level



Quick Start Guide

## 2 Mounting your Smart Doorbell

### Before you begin:

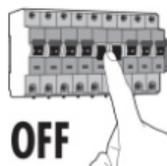
- You will need a strong **2.4GHz/5GHz WPA-PSK/WPA2-PSK WiFi network** near your doorbell.
- Make sure that your existing doorbell wiring is connected to a mechanical doorbell chime and a transformer with a low-voltage of 10VAC-36VAC.

**Warning!** Do not directly connect the doorbell to the primary power source (110/120VAC and 220/230/240VAC).

- The Greet Pro was designed to seamlessly replace a pre-existing doorbell button with a mechanical doorbell chime. If you do not have a mechanical doorbell, you must attach a 20 ohm/10 watt resistor (not included) between the connected doorbell and one wire from the power source. Failing to do so will cause permanent damage to your Greet Pro and your warranty will be voided.

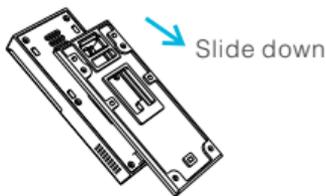
### Mounting

**IMPORTANT!** Before you begin, make sure that the power to your doorbell is turned off. Check your circuit breaker for a switch.

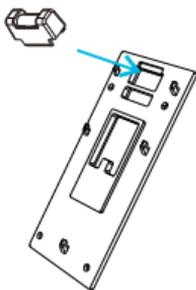


- 1 **Remove your existing doorbell button.** Once you've removed your old doorbell, make sure that the two wires used to connect your doorbell button remain exposed.

- 2 Remove the mounting bracket from Greet Pro. Take your Greet Pro out of the packaging and slide down to remove the mounting bracket as shown below:



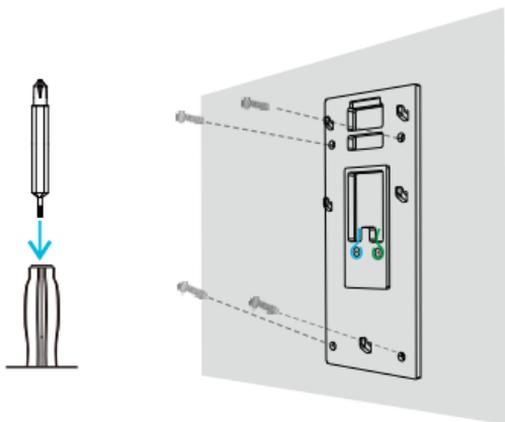
- 3 Mark and drill the appropriate holes in the wall for the mounting bracket. Snap the provided level onto the mounting bracket and align the bracket against the wall where you would like to install your doorbell. Using the bracket as a guide, mark the wall with the four corresponding holes for screws. Remove the mounting bracket from the wall and detach the provided level. Drill four holes slightly smaller than the wall anchors using the provided drill bit.



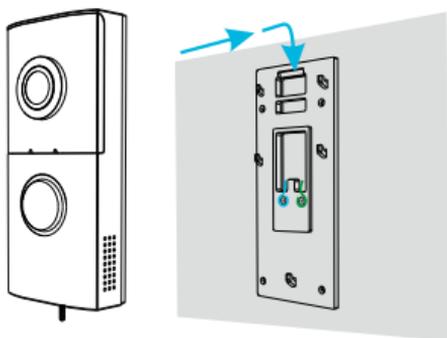
**Note:** Use the provided screws with anchors when mounting on brick, concrete, or stucco. When mounting on wood or vinyl, you may use the screws directly without anchors.

- 4 Fasten the mounting bracket onto the wall and connect the wires to the wire terminals. Tap the wall anchors with a hammer until the anchors are flush against the wall. Using the Philips tip for the provided screwdriver and the provided screws, fasten the bracket into place. Make sure that the two wires from Step 1 are fed through the opening and exposed.

Once the bracket is secure, fasten the two wires to the terminals on the bracket. Ensure each wire is making contact with the metal plating of each terminal. You can fasten either wire to either terminal, but make sure that the wires are not touching each other.

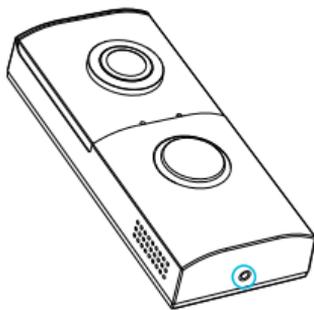


- 5 **Attach the Greet Pro to the mounting bracket.** First, attach the security screw partially so that it's easier to tighten it when the Greet Pro is mounted. Fasten the screw to the bottom as shown below, using the smaller head on the provided screwdriver. Then mount the Greet Pro onto the mounting bracket by pushing firmly and sliding downwards.



**Note:** If you are having difficulty sliding Greet Pro onto its mounting bracket, please loosen the security screws.

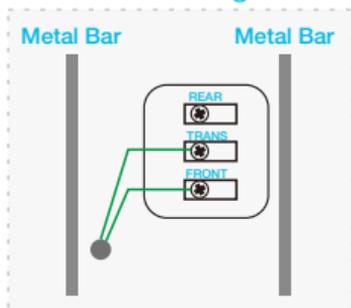
- 6 **Tighten the security screws until secure and restore the power to your doorbell from your circuit breaker.** Once Greet Pro is securely attached to its bracket, tighten the security screws completely using the smaller bit on the provided screwdriver. You may now restore power to the doorbell. Your Greet Pro should power on and the Status Light will begin to blink green after a few moments.



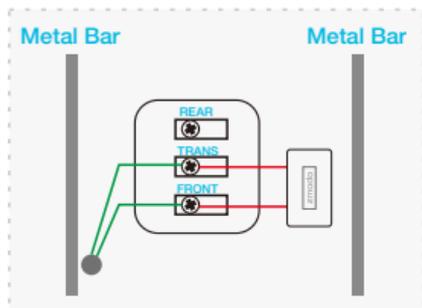
## Installing your Power Accessory:

**Note:** The power accessory is an optional add-on to regulate the power that flows to your Greet Pro. If you hear a buzzing sound from your chime, installing the power accessory will solve the issue. Before installing the power accessory, please make sure that the power to your doorbell is turned off from your circuit breaker.

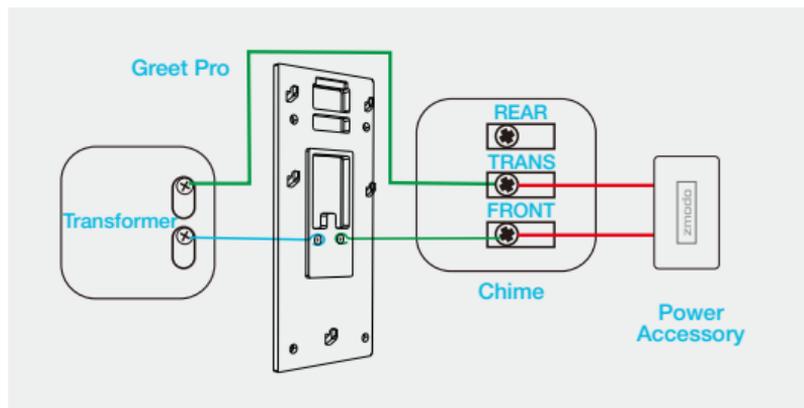
### Connection Diagram



Original Chime Connection



Chime Connection with Power Accessory



Connection Diagram after installing Greet Pro and Power Accessory

- 1 **Remove the cover of your mechanical chime.** First, locate your mechanical chime inside of your home. The mechanical chime is the device that rings when your doorbell is rung, and may commonly be a white box mounted on the wall.
- 2 **Loosen the screws of the chime terminals which have wires connected.** Your chime may have a wire connected to the front door labelled "FRONT" and a wire connected to the transformer labelled "TRANS". Using a screwdriver, loosen the screws on the "FRONT" terminal and "TRANS" terminal.
- 3 **Fasten the two wires from the power accessory to the terminals you just loosened the screws on your mechanical chime.** You can fasten either wire to either terminal as long as there is no contact between the wires.
- 4 **Fasten your power accessory to the mechanical chime.** Peel the cover off of the adhesive backing and press the power accessory firmly onto the side of the mechanical chime, the cover of the chime, or the wall near the chime. You may want to find a suitable location to mount your accessory before exposing the adhesive. Note: Make sure that the wires don't make contact with the metal bars, otherwise the chime will not properly sound.
- 5 **Install the cover on your chime, and restore power to your system.**

### 3 Mobile Setup

This quick start guide will help you configure your Greet Pro for initial use. For detailed instructions and troubleshooting, please visit:

[www.zmodo.com/support](http://www.zmodo.com/support)

#### Before you begin:

- Make sure that you have a strong WiFi connection at the location of your Greet Pro. Visit [www.zmodo.com/support](http://www.zmodo.com/support) for advice on improving your WiFi signal range.
- Make sure you know the SSID (WiFi network name) and password of the **2.4GHz/5GHz WPA-PSK/WPA2-PSK WiFi network** that you want your Greet Pro to connect to. Your network cannot be hidden.
- Make sure the network of the location where you install the Greet Pro has at least 2Mbps upload speed to view and 4Mbps upload speed when using the Zmodo Cloud Service.
- Download and install the "Zmodo" app from Google Play™ or the App Store™ (Compatibility: iOS® 9.0+ or Android™ 4.0+). Launch the app and sign up for a free Zmodo account. All of your devices will be bound to this account.



Zmodo



We are constantly working to improve our product and app. Please visit [www.zmodo.com/support](http://www.zmodo.com/support) for updated instructions, manuals, and more.

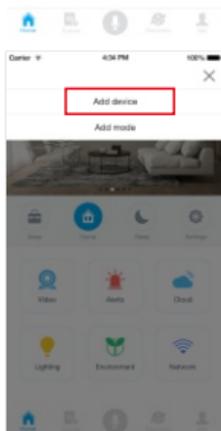


This device can be set up with a Zmodo Beam. If you own a Beam, please follow the instructions in your Beam quick guide to connect your device instead. **Note:** Beam will only be able to connect your devices to a 2.4GHz network.

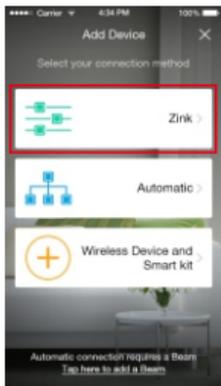
1



Log in and press **+** in the upper right corner. Select "Add Device".



2



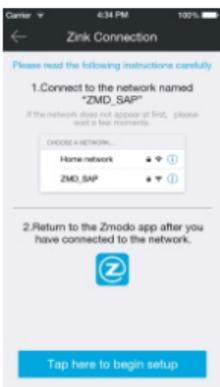
Select the "Zink" connection method to connect your Greet Pro. Your Greet Pro will be added to your Zmodo account.

3



Tap  to proceed.

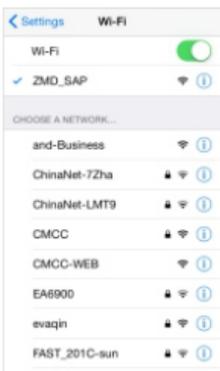
4



Follow the on-screen instructions and select “Tap here to begin setup” to go to the WiFi settings page on your smartphone.

Note: If you are using an iOS device, you will need to manually go to the WiFi settings page on your smartphone.

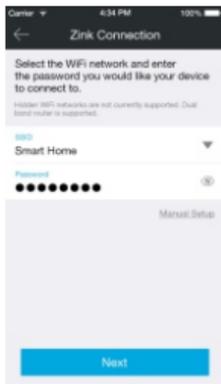
5



Select the network named “ZMD\_SAP” and connect to it.

Note: If you see a “No Internet Connection” error message, please ignore it and connect anyway.

6

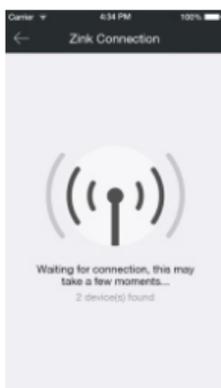


Return to the Zmodo app page and select or enter the SSID and password of the WiFi network that you want your Greet Pro to connect to.

Note: The WiFi name and password are case-sensitive.

Tap  to proceed.

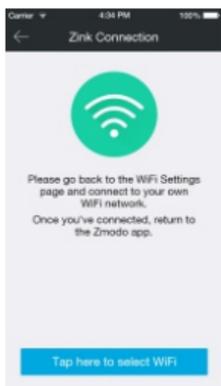
7



If you see this screen, the app will connect your Greet Pro to your WiFi network. This may take a few minutes. Once it's completed, please skip to step 11.

If you do not see this screen, please proceed to step 8.

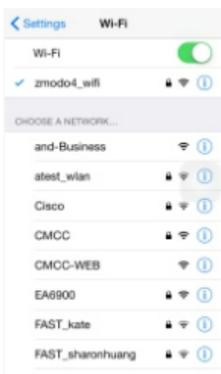
8



If this app interface appears, please press "Tap here to select WiFi".

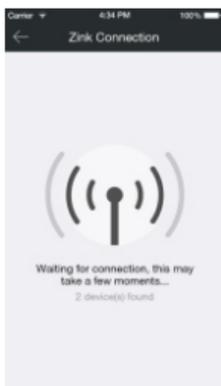
Note: If you are using an iOS device, you will need to manually go to the WiFi settings page on your smartphone.

9



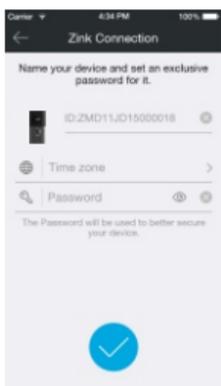
Select the WiFi network that your Greet Pro will connect to, and connect to it. Return to the Zmodo app once your mobile device is connected to the WiFi network.

10



The app will automatically search for your Greet Pro and connect it to the WiFi network. This may take a few minutes.

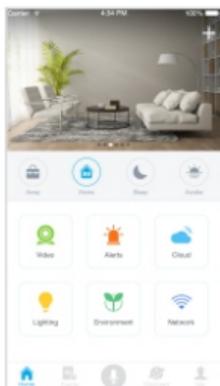
11



Name your Greet Pro and set a password for it. Tap  to proceed.

Note: The password provides an additional layer of security for your devices. You will not need to use this password when accessing your devices from the Zmodo app. It is not required, but it is highly recommended.

12



Your Greet Pro has been successfully configured! You can now share or view your Greet Pro.

## 4 Main features

Greet Pro allows you to answer your door from anywhere with an Internet connection. See, hear, and speak to your visitors directly from your smartphone.

You can access your Greet Pro's full features by using the Zmodo app on your Android™ or iOS® smartphone.

You can also view your Greet Pro using any web browser by logging into [user.zmodo.com](http://user.zmodo.com) with your Zmodo account information.

This section will cover the main features of your Greet Pro.

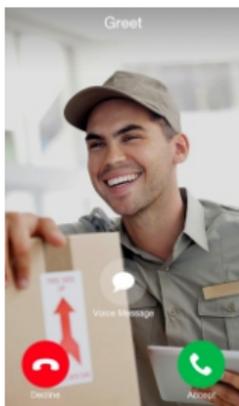
### 2.4G/5GHz Dual-band Connectivity

The Greet Pro supports both 2.4GHz and 5GHz networks, ensuring that you always have a smooth and fast connection.



## 180° Wide-angle View

A 180° ultra wide-angle view allows you to capture your whole porch or yard, all at once. Just access Greet Pro from your device list to see what's happening on your front porch.



## Receive calls on your smartphone

When someone rings Greet Pro, your home's chime will sound and you will receive a call on your smartphone. You can choose to accept the call, decline it, or select a customized voice message to play for your visitor.



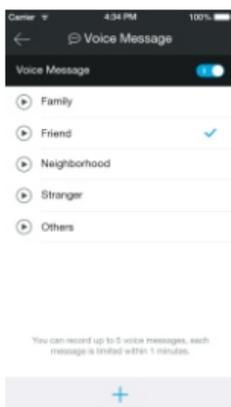
## Hear and speak to your visitors

Simultaneous two-way audio allows you to see, hear, and speak to your visitor at the same time. Tap the microphone button to talk to your visitor, and tap it again to mute your microphone.



## View and save alert clips

Greet Pro automatically records a short video clip whenever it detects motion, you receive a call, or you miss a call. Access these clips in the app and download them to your phone for safekeeping.



## Schedule notifications and record messages

Schedule when to receive notifications and calls from Greet Pro in the device settings. You can also silence your chime for a restful night, and record up to 5 voice messages to play for visitors when you decide not to answer a call.

## 5 Recording and viewing options

### Recording Options

This device is compatible with the Zmodo Cloud Service. Please visit [www.zmodo.com/cloud](http://www.zmodo.com/cloud) for more information about the Zmodo Cloud Service. The cloud service will allow you to:

- Record continuously and store the footage on our secure cloud servers.
- Create and save video clips from your recordings.
- Access your footage and clips at any time from any location.
- Enjoy more smart features in the future.

### Viewing Options

All of your Zmodo devices will be bound to your Zmodo user account. You can access your camera and other devices by using the Zmodo app with any Android™ or iOS® device. Just download the Zmodo app from Google Play™ or the App Store™.

You can also access your devices from any web browser with our web app. Visit [user.zmodo.com](http://user.zmodo.com) and log in with your Zmodo user account information.

## 6 Status Light Definitions

### ● Solid green

Your Greet Pro is powering on.



### Blinking green

Your Greet Pro is ready for setup.



### Blinking blue

Your Greet Pro is connecting to the WiFi network. Please do NOT turn off or unplug the doorbell at this time.

### ● Solid blue

Your Greet Pro has successfully connected to the WiFi network.

If you were unable to connect your Greet Pro successfully:

- Make sure that you are connecting to a **2.4GHz/5GHz WPA-PSK/WPA2-PSK WiFi network**, and that your network is not hidden.
- Please make sure that you entered the network name and password correctly. Note: Both are case-sensitive.
- You may need to improve your WiFi strength. Visit [www.zmodo.com/support](http://www.zmodo.com/support) for suggestions.
- If you are installing your Greet Pro far away from your router, or if there are a lot of obstacles between your Greet Pro and your router, you may want to try connecting to a 2.4GHz network. If you have a lot of devices connected to your 2.4GHz network already, you may want to try connecting to a 5GHz network. For more information, please see the "Which band do I connect to?" FAQ on the Zmodo Support Page.

## 7 Support

### Having difficulty?

You can use the Live Chat function in Zmodo app if you have any technical problems.

Please follow the steps below:

Access the “Me” page in the lower right corner of the Zmodo app and select “Zmodo Support”.

For more instructions, troubleshooting, support, and other resources, please visit:

[www.zmodo.com/support](http://www.zmodo.com/support)



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