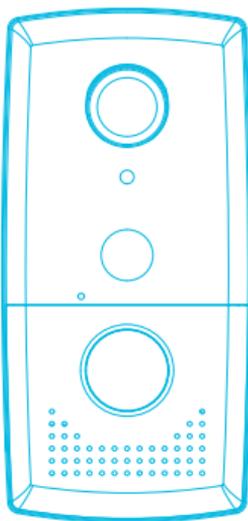


zmodo™



Greet

Quick Start Guide



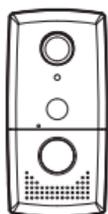
VER 2.3

1 Welcome!

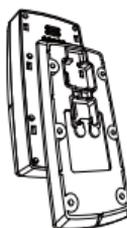
The Greet Smart Doorbell allows you to answer your door from any location. The Greet is powered by your home's existing mechanical doorbell chime. This quick start guide will help you configure your Greet for initial use. For detailed instructions and troubleshooting, please visit:

www.zmodo.com/support

What's in the box:



Greet
(Smart Doorbell)



Mounting Bracket
(attached)



Power
Accessory



Screwdriver &
Interchangeable
Bit



Masonry
Drill Bit



Mounting Screws
& Anchors (x6)



Spare Security
Screws



Mounting Level



Quick Start Guide

2 Mounting your Greet

Before you begin:

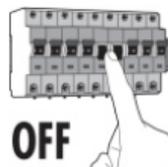
- You will need a strong **2.4GHz WPA-PSK/WPA2-PSK WiFi network** near your doorbell.
- Make sure that your existing doorbell wiring is connected to a mechanical doorbell chime and a transformer with a low-voltage of 10VAC-36VAC.

Warning! Do not directly connect the doorbell to the primary power source (110/120VAC and 220/230/240VAC).

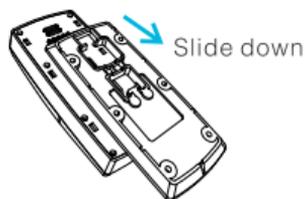
- The Greet was designed to seamlessly replace a pre-existing doorbell button with a mechanical doorbell chime. If you do not have a mechanical doorbell, you must attach a 20 ohm/10 watt resistor (not included) between the connected doorbell and one wire from the power source. Failing to do so will cause permanent damage to your Greet and your warranty will be voided.

Mounting

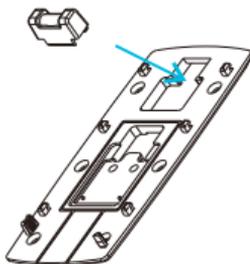
IMPORTANT! Before you begin, make sure that the power to your doorbell is turned off. Check your circuit breaker for a switch.



- 1 **Remove your existing doorbell button.** Once you've removed your old doorbell, make sure that the two wires used to connect your doorbell button remain exposed.
- 2 **Remove the mounting bracket from Greet.** Take your Greet out of the packaging and slide down to remove the mounting bracket as shown below:



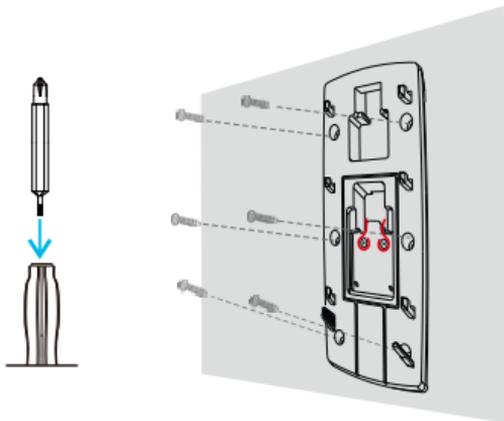
- 3 Mark and drill the appropriate holes in the wall for the mounting bracket. Snap the provided level onto the mounting bracket and align the bracket against the wall where you would like to install your doorbell. Using the bracket as a guide, mark the wall with the six corresponding holes for screws. Remove the mounting bracket from the wall and detach the provided level. Drill six holes slightly smaller than the wall anchors using the provided drill bit.



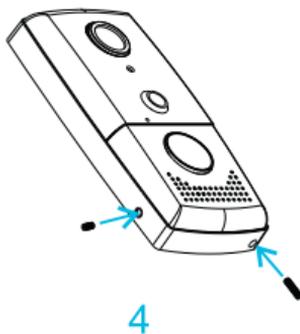
Note: Use the provided screws with anchors when mounting on brick, concrete, or stucco. When mounting on wood or vinyl, you may use the screws directly without anchors.

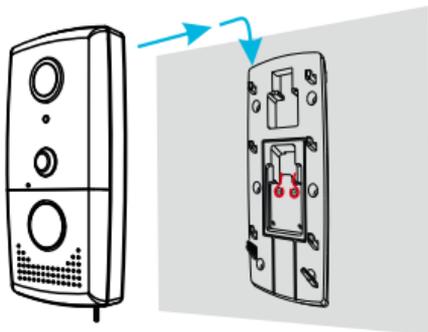
- 4 Fasten the mounting bracket onto the wall and connect the wires to the wire terminals. Tap the wall anchors with a hammer until the anchors are flush against the wall. Using the Philips tip for the provided screwdriver and the provided screws, fasten the bracket into place. Make sure that the two wires from Step 1 are fed through the opening and exposed.

Once the bracket is secure, fasten the two wires to the terminals on the bracket. Ensure each wire is making contact with the metal plating of each terminal. You can fasten either wire to either terminal, but make sure that the wires are not touching each other.



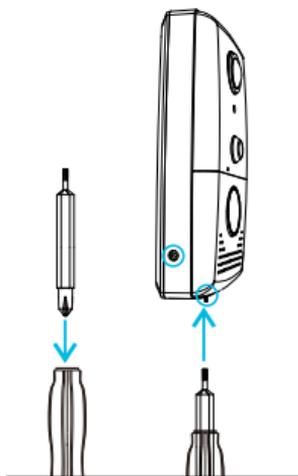
- 5 **Attach Greet to the mounting bracket.** First, attach the security screws partially so that it's easier to tighten them when the Greet is mounted. Fasten the shorter screw to the left side of the Greet, and the longer screw to the bottom as shown below, using the smaller head on the provided screwdriver. Then mount the Greet onto the mounting bracket by pushing firmly and sliding downwards.





Note: If you are having difficulty sliding Greet onto its mounting bracket, please loosen the security screws.

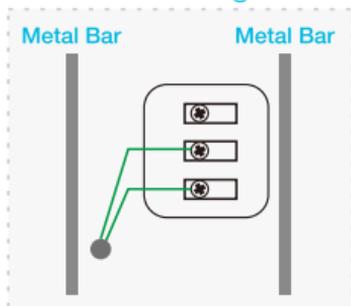
- 6 Tighten the security screws until secure and restore the power to your doorbell from your circuit breaker.** Once Greet is securely attached to its bracket, tighten the security screws completely using the smaller bit on the provided screwdriver. You may now restore power to the doorbell. Your Greet should power on and the Status Light will begin to blink green after a few moments.



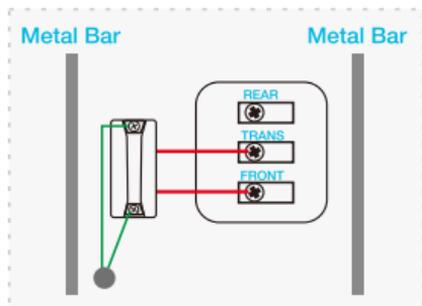
Installing your Power Accessory:

Note: The power accessory is an optional add-on to regulate the power that flows to your Greet. If you hear a buzzing sound from your chime, installing the power accessory will solve the issue. Before installing the power accessory, please make sure that the power to your doorbell is turned off from your circuit breaker.

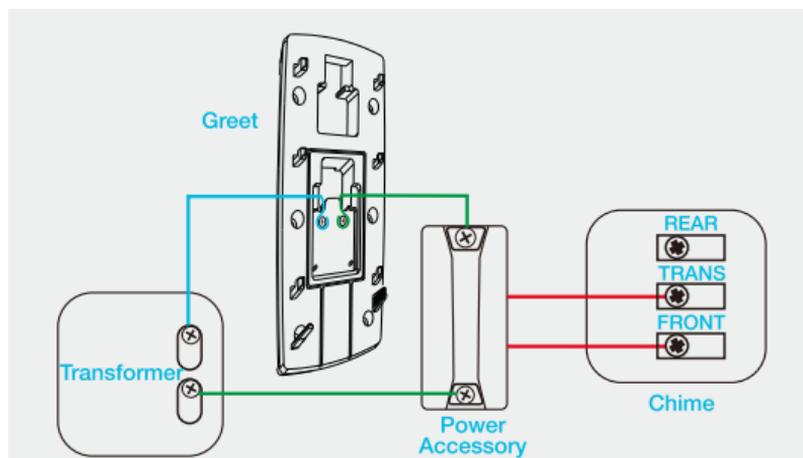
Connection Diagram



Original Chime Connection



Chime Connection with Power Accessory



Connection Diagram after installing Greet and Power Accessory

- 1** Remove the cover of your mechanical chime. First, locate your mechanical chime inside of your home. The mechanical chime is the device that rings when your doorbell is rung, and may commonly be a white box mounted on the wall.

- 2 Unscrew and expose the two wires connected to the two terminals of your mechanical chime. Your chime may have a wire connected to the front door labelled "FRONT" and a wire connected to the transformer labelled "TRANS" (depicted as green in the diagram). Using a screwdriver, loosen the screw and release the wires.
- 3 Fasten the two wires from Step 2 to the terminals on the power accessory. You can fasten either wire to either terminal as long as there is no contact between the wires.
- 4 Fasten the two red wires from the power accessory to the same terminals on your mechanical chime. You can fasten either wire to either terminal, but make sure that you are connected the two wires to the same two terminals from Step 2. For example, if your chime was originally connected to the "FRONT" and "TRANS" terminals, you will need to connect the red wires to the "FRONT" and "TRANS" terminals.
- 5 Fasten your power accessory to the mechanical chime. Peel the cover off of the adhesive backing and press the power accessory firmly onto the side of the mechanical chime, the cover of the chime, or the wall near the chime. You may want to find a suitable location to mount your accessory before exposing the adhesive. **Note:** Make sure that the wires don't make contact with the metal bars, otherwise the chime will not properly sound.
- 6 Install the cover on your chime, and restore power to your system.

3 Mobile Setup

This quick start guide will help you configure your Greet for initial use. For detailed instructions and troubleshooting, please visit:

www.zmodo.com/support

Before you begin:

- Make sure that you have a strong WiFi connection at the location of your Greet. Visit www.zmodo.com/support for advice on improving your WiFi signal range.
- Make sure you know the SSID (WiFi network name) and password of the **2.4GHz WPA-PSK/WPA2-PSK WiFi network** that you want your Greet to connect to. Your network cannot be hidden.
- Make sure the network of the location where you install the Greet has at least 1Mbps upload speed to view and 2Mbps upload speed when using the Zmodo Cloud Service.
- Download and install the "Zmodo" app from Google Play™ or the App Store™ (*Compatibility: iOS® 9.0+ or Android™ 4.0+*). Launch the app and sign up for a free Zmodo account. All of your devices will be bound to this account.



Zmodo



We are constantly working to improve our product and app. Please visit www.zmodo.com/support for updated instructions, manuals, and more.

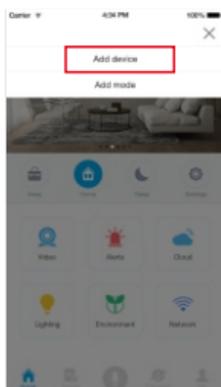
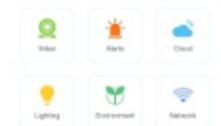


This device can be set up with a Zmodo Beam. If you own a Beam, please follow the instructions in your Beam quick guide to connect your device instead.

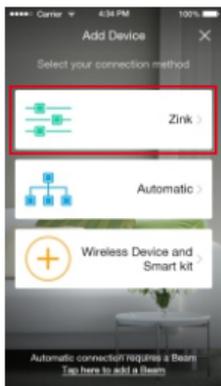
1



Log in and press **+** in the upper right corner. Select "Add Device".



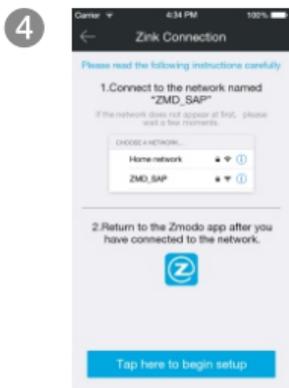
2



Select the "Zink" connection method to connect your Greet. Your Greet will be added to your Zmodo account.

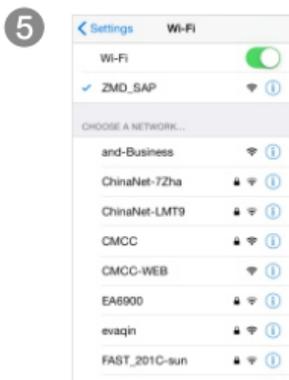


Tap  to proceed (If you're setting up multiple doorbells at once, tap  to add additional units).



Follow the on-screen instructions and select “Tap here to begin setup” to go to the WiFi settings page on your smartphone.

Note: If you are using an iOS device, you will need to manually go to the WiFi settings page on your smartphone.



Select the network named “ZMD_SAP” and connect to it.

Note: If you see a “No Internet Connection” error message, please ignore it and connect anyway.

6

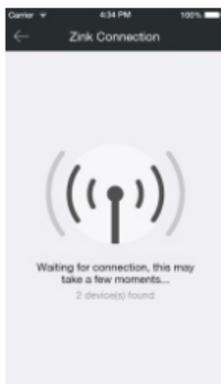


Return to the Zmodo app page and select or enter the SSID and password of the WiFi network that you want your Greet to connect to.

Note: The WiFi name and password are case-sensitive.

Tap  to proceed.

7

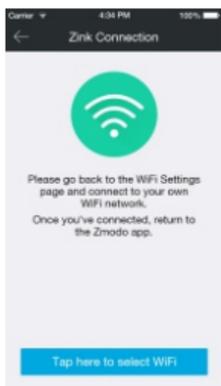


If you see this screen, the app will connect your Greet to your WiFi network. This may take a few minutes. Once it's completed, please skip to step 11.

If you do not see this screen, please proceed to step 8.

Note: If you are connecting multiple devices, you will need to wait for the app to find and connect all devices.

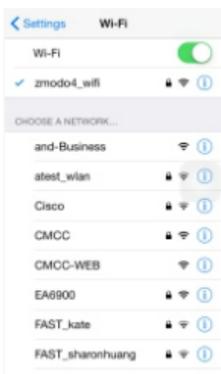
8



If this app interface appears, please press "Tap here to select WiFi".

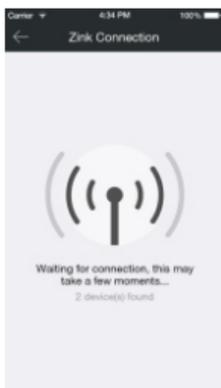
Note: If you are using an iOS device, you will need to manually go to the WiFi settings page on your smartphone.

9



Select the WiFi network that your Greet will connect to, and connect to it. Return to the Zmodo app once your mobile device is connected to the WiFi network.

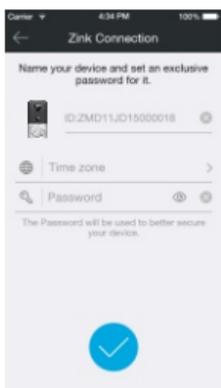
10



The app will automatically search for your Greet and connect it to the WiFi network. This may take a few minutes.

Note: If you are connecting multiple devices, you will need to wait for the app to find and connect all devices.

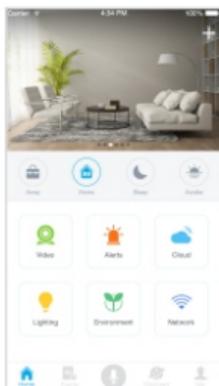
11



Name your Greet and set a password for it. Tap  to proceed.

Note: The password provides an additional layer of security for your devices. You will not need to use this password when accessing your devices from the Zmodo app. It is not required, but it is highly recommended.

12



Your Greet has been successfully configured! You can now share or view your Greet.

4 Main features

Greet allows you to answer your door from anywhere with an Internet connection. See, hear, and speak to your visitors directly from your smartphone.

You can access your Greet's full features by using the Zmodo app on your Android™ or iOS® smartphone.

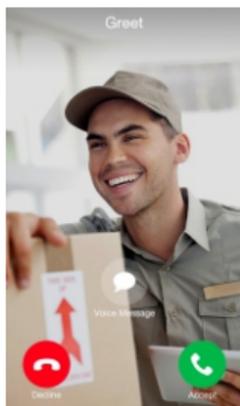
You can also view your Greet using any web browser by logging into user.zmodo.com with your Zmodo account information.

This section will cover the main features of your Greet.



View live, on-demand video and record clips

View live video from your smartphone at any time. No need to wait for alerts or a call, just access Greet from your device list to see what's happening on your front porch. Digitally pan Greet's live view by swiping your finger to the left or right.



Receive calls on your smartphone

When someone rings Greet, your Indoor Chime will sound and you will receive a call on your smartphone. You can choose to accept the call, decline it, or select a customized voice message to play for your visitor.



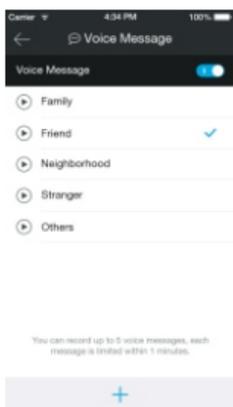
Hear and speak to your visitors

Simultaneous two-way audio allows you to see, hear, and speak to your visitor at the same time. Tap the microphone button to talk to your visitor, and tap it again to mute your microphone.



View and save alert clips

Greet automatically records a short video clip whenever it detects motion, you receive a call, or you miss a call. Access these clips in the app and download them to your phone for safekeeping.



Schedule notifications and record messages

Schedule when to receive notifications and calls from Greet in the device settings. You can also silence your chime for a restful night, and record up to 5 voice messages to play for visitors when you decide not to answer a call.

5 Status Light Definitions

Solid green

Your Greet is powering on.

Blinking green

Your Greet is ready for setup.

Blinking blue

Your Greet is connecting to the WiFi network.
Please do NOT turn off or unplug the camera at this time.

Solid blue

Your Greet has successfully connected to the WiFi network.

If you were unable to connect your Greet successfully:

- Make sure that you are connecting to a **2.4GHz WPA-PSK/WPA2-PSK WiFi network**, and that your network is not hidden.
- Please make sure that you entered the network name and password correctly. Note: Both are case-sensitive.
- You may need to improve your WiFi strength. Visit www.zmodo.com/support for suggestions.

6 Support

Having difficulty?

You can use the Live Chat function in Zmodo app if you have any technical problems.

Please follow the steps below:

Access the “Me” page in the lower right corner of the Zmodo app and select “Zmodo Support”.

For more instructions, troubleshooting, support, and other resources, please visit:

www.zmodo.com/support



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