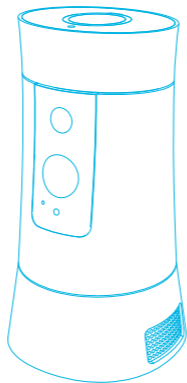


# zmodo™

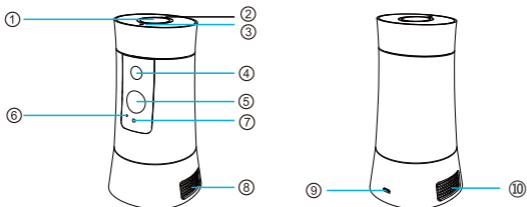


## Pivot

Quick Start Guide

# 1 Getting to know your Pivot

## Pivot:



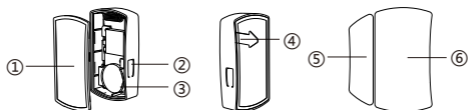
- ① Touch Pad
- ② Status Ring
- ③ Temperature & Humidity Sensor
- ④ IR (Infrared) LED
- ⑤ HD Camera

- ⑥ Microphone
- ⑦ Light Sensor
- ⑧ Speaker
- ⑨ Power Port
- ⑩ Speaker

Using the Touch Pad:

To reset the Pivot, touch and hold for 10 seconds. To enable Bluetooth pairing, double-tap rapidly until you hear "Pairing".

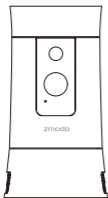
## Door/Window Sensors



- ① Removable Cover
- ② Button for Configuration
- ③ Replaceable Battery

- ④ Plastic Tab - remove to initiate
- ⑤ Magnetic Portion
- ⑥ Main Portion

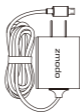
## What's in the box:



Pivot



Door/Window  
Sensors (4)



Power  
Adapter



Quick Start  
Guide

## 2 Mobile Setup

This quick start guide will help you configure your Pivot for initial use. For detailed instructions and troubleshooting, please visit:

[www.zmodo.com/support](http://www.zmodo.com/support)

### Before you begin:

- Make sure that you have a strong WiFi connection at the location of your Pivot. Visit [www.zmodo.com/support](http://www.zmodo.com/support) for advice on improving your WiFi signal range.
- Make sure you know the SSID (WiFi network name) and password of the **2.4GHz WPA-PSK/WPA2-PSK WiFi network** that you want your Pivot to connect to. Your network cannot be hidden.
- Make sure your network has at least 2Mbps upload speed for each Pivot when live viewing or 4Mbps upload speed for each Pivot when using the Zmodo Cloud Service.

- Download and install the “Zmodo” app from Google Play™ or the App Store™ (compatibility: iOS® 9.0+ or Android™ 4.0+). Launch the app and sign up for a free Zmodo account. All of your devices will be bound to this account.



Zmodo



- Power on your Pivot with the supplied power adapter.

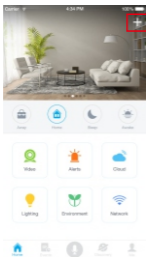


We are constantly working to improve our product and app. Please visit [www.zmodo.com/support](http://www.zmodo.com/support) for updated instructions, manuals, and more.

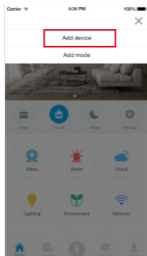


This device can be set up with a Zmodo Beam. If you own a Beam, please follow the instructions in your Beam quick guide to connect your device instead.

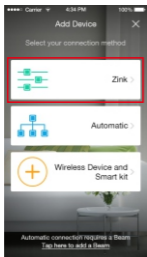
1



Log in and press **+** in the upper right corner. Select "Add Device".





2



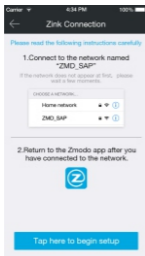
Select the “Zink” connection method to connect your Pivot. Your Pivot will be added to your Zmodo account.

3



Tap  to proceed (If you're setting up multiple Pivots at once, tap  to add additional units).

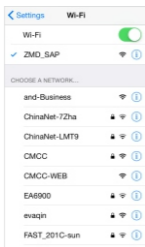
4



Follow the on-screen instructions and select “Tap here to begin setup” to go to the WiFi settings page on your smartphone.

Note: If you are using an iOS device, you will need to manually go to the WiFi settings page on your smartphone.

5



Select the network named “ZMD\_SAP” and connect to it.

Note: If you see a “No Internet Connection” error message, please ignore it and connect anyway.

6

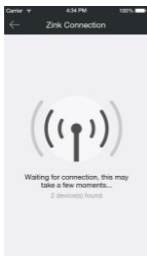


Return to the Zmodo app page and select or enter the SSID and password of the WiFi network that you want your Pivot to connect to.

Note: The WiFi name and password are case-sensitive.

Tap  to proceed.

7

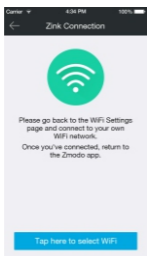


If you see this screen, the app will connect your Pivot to your WiFi network. This may take a few minutes. Once it's completed, please skip to step 11.

If you do not see this screen, please proceed to step 8.

Note: If you are connecting multiple devices, you will need to wait for the app to find and connect all devices.

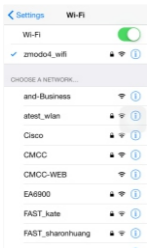
8



If this app interface appears, please press "Tap here to select WiFi".

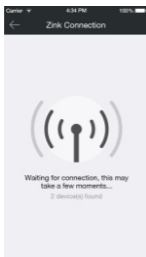
Note: If you are using an iOS device, you will need to manually go to the WiFi settings page on your smartphone.

9



Select the WiFi network that your Pivot will connect to, and connect to it. Return to the Zmodo app once your mobile device is connected to the WiFi network.

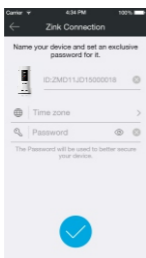
10




The app will automatically search for your Pivot and connect it to the WiFi network. This may take a few minutes.

Note: If you are connecting multiple devices, you will need to wait for the app to find and connect all devices.

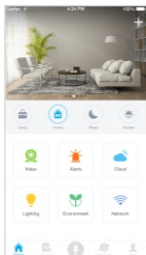
11



Name your Pivot and set a password for it. Tap  to proceed.

Note: The password provides an additional layer of security for your devices. You will not need to use this password when accessing your devices from the Zmodo app. It is not required, but it is highly recommended.

12



Your Pivot has been successfully configured! You can now share or view your Pivot.

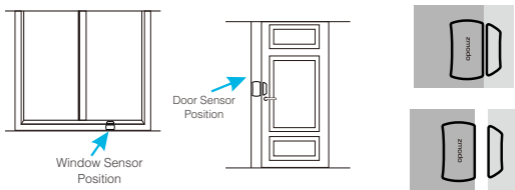


### 3 Monitor your doors and windows

Set up the included sensors by removing the plastic tab and configuring the sensors in the device settings menu. When Pivot detects an opened window or door, it will rotate to a preset location set in the "Preset Setting" menu and capture a short video clip.

#### Connect your door / window sensors

- 1 Tap the gear icon in the upper right corner to access your Pivot's Device Settings, and select the "Accessories" option. Select the + icon to add an accessory. Remove the plastic tab from your sensor, and follow the in-app instructions to complete pairing.
- 2 Remove the film to expose the adhesive on the bracket, and install sensors as shown below. Please make sure that the two portions of the sensor are no more than 2cm apart when closed.



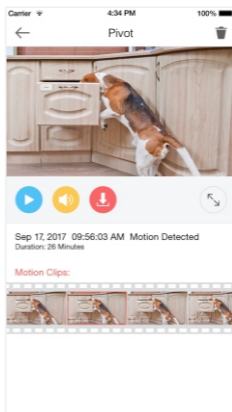
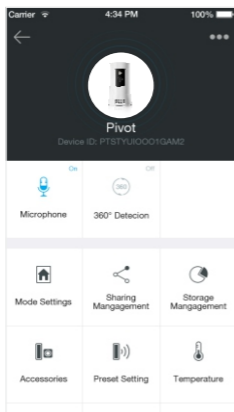
#### Configure the Preset Settings

- 1 When the door / window sensor has been successfully added, tap the gear icon in the upper right corner to access Pivot's Device Settings, select the "Preset Setting" page and press the + option.

- 2 Select the door / window sensor that you want to configure. Using the preview image, rotate the camera to the desired position, and complete the rest of the steps. Name the preset, and press "Save" to save the settings.

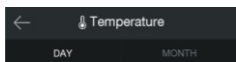
## 4 Smart motion detection

Pivot will detect motion in its field-of-view, and when motion is detected, Pivot will automatically record a short video and send an alert to your phone.

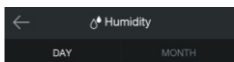
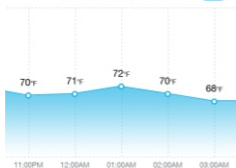


## 5 Keep track of your home's health

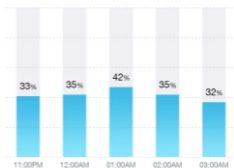
Pivot tracks your home's temperature and humidity with its built-in sensors to give you the whole picture of your home.



Date in the last 24 hours  °F



Date in the last 24 hours



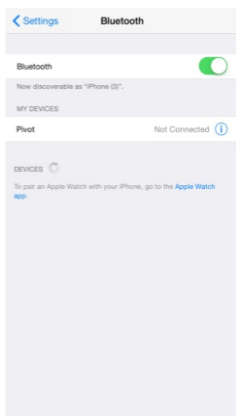
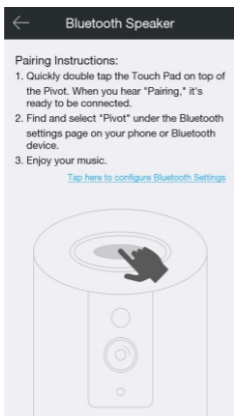
## 6 Simultaneous two-way audio

Simultaneous two-way audio allows you to talk to and hear your loved ones at the same time.



## 7 Now let's party!

Need some mood music? Pivot has a built-in Bluetooth speaker for that. Enable the Bluetooth function on your media device and quickly double-tap the touch pad on the top of your Pivot until you hear “Pairing”. Then select “Pivot” from the list of Bluetooth devices on your media device, and play your favorite songs.



## 8 Recording and viewing options

### Recording Options

This device is compatible with the Zmodo Cloud Service. Please visit [www.zmodo.com/cloud](http://www.zmodo.com/cloud) for information about the Zmodo Cloud Service. The cloud service will allow you to:

- Record continuously and store the footage on our secure cloud servers.
- Create and save video clips from your recordings.
- Access your footage and clips at any time from any location.
- Enjoy more smart features in the future.

### Viewing Options

All of your Zmodo devices will be bound to your Zmodo user account. You can access your camera and other devices by using the Zmodo app with any Android™ or iOS® device. Just download the Zmodo app from Google Play™ or the App Store™.

You can also access your devices from any web browser with our web app. Visit [user.zmodo.com](http://user.zmodo.com) and log in with your Zmodo user account information.

## 9 Status light definitions

### **Solid green**

Your Pivot is powering on.



### **Blinking green**

Your Pivot is ready for setup.



### **Blinking blue**

Your Pivot is connecting to the WiFi network. Please do NOT turn off or unplug your Pivot at this time.

### **Solid blue**

Your Pivot has successfully connected to the WiFi network.

If you were unable to connect your Pivot successfully:

- Make sure that you are connecting to a **2.4GHz WPA-PSK/WPA2-PSK WiFi network**, and that your network is not hidden.
- Please make sure that you entered the network name and password correctly. **Note:** Both are case-sensitive.
- You may need to improve your WiFi strength. Visit [www.zmodo.com/support](http://www.zmodo.com/support) for suggestions.
- Try resetting your Pivot by pressing and holding the Touch Pad on the top for 10 seconds until the Status Ring turns off. Retry the setup process when the Status Ring is blinking green.

## 10 Support

### Having difficulty?

You can use the Live Chat function in Zmodo app if you have any technical problems.

Please follow the steps below:

Access the “Me” page in the lower right corner of the Zmodo app and select “Zmodo Support”.

For more instructions, troubleshooting, support, and other resources, please visit:

[www.zmodo.com/support](http://www.zmodo.com/support)



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Scan the QR-code below!



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